

# LabelWriter 450 DUO Windows 10 fix

#### I. Power Cycle

- 1. Disconnect both POWER and USB cables from the back of the DYMO printer
- 2. Press the front button 15 times
- 3. Remove the labels from the feed
- 4. Connect ONLY the power cable

### II. Remove the printer from the Control Panel

- 1. Go to Control Panel > Hardware and Sound > Devices and Printers
- 2. Find DYMO printer(s) on the list
- 3. Right-click on the printer and select "Remove device"





- III. Remove all keys related to the LabelWriter 450 DUO in the registry
  - 1. Press the Windows key + R to open the Run prompt and type in "regedit"

🖅 Run	×
	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.
Open:	regedit ✓
	OK Cancel <u>B</u> rowse

- 2. Select HKEY\_CURRENT\_USER > Printers
- 3. Browse the subfolders and remove anything that says DYMO LabelWriter 450 DUO

*Note*: You might have one entry in the Defaults folder, read "Data"

Registry Editor			- 🗆	×
File Edit View Favorites Help				
Computer\HKEY_CURRENT_USER\Printers\ConvertUserDevModesCount				
Computer/HKEY_CURRENT_USER/Printers\ConvertUserDevModesCount  Computer  HKEY_CLASSES_ROOT  HKEY_CLASSES_ROOT  AppEvents  Console  Control Panel  EUDC  Keyboard Layout  Keyboard Layout  Network  Printers  ConvertUserDevModesCount  Defaults  (ConvertUserDevModesCount  Defaults  (E2FF683A-CF82-4CEE-8C7F-ED7D453DBC41)  DevModePrUser  DevModePrUser  DevModePrUser  Settings  SofTWARE  System  Uninstall  Volatile Environment  HKEY_LOCALASES	Name <ul></ul>	Type           REG_SZ           REG_D           REG_D	Data (value not set) 0x00000001 (1) 0x00000001 (1) 0x0000001 (1)	
	(LEPOZ1-BMJ1YT2\DYMO LabelWriter 450 Turbo (Copy 2)	REG_D	0x00000001 (1)	~
	<			>



- 4. Select HKEY\_LOCAL\_MACHINE > System > CurrentControlSet > Control > Print > Printers
- 5. Highlight the entire LabelWriter 450 DUO folder and delete it

*Note*: You might have a "Label" and "Tape" mentioned separately, remove both.

🔡 Registry Editor				- 🗆 X
File Edit View Favorites Help				
Computer\HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control	Print\Printers\DYMC	LabelWriter 450 DUO Label (Copy 1)		
> Power	^ Nan	ne	Туре	Data ^
V 📕 Print	ab (	Default)	REG_SZ	(value not set)
> 📜 Environments	88 A	Action	REG D	0x00000000 (0)
> Forms	918 A	Attributes	REG D	0x00000a00 (2560)
> Monitors	880	hangeID	REG D	0x0df5da11 (234215953)
PendingUpgrades		onvertDefaultDevModeCount	REG D	0x00000001 (1)
V Printers	88	reatorSid	REG BI	01.05.00.00.00.00.00.05.15.0
> DYMO LabelWriter 400 Turbo	abr	)atatune	REG SZ	RAW/
> DYMO LabelWriter 450	800	)efault DevMode	REG BI	44 00 59 00 4d 00 4f 00 20 0
DYMO LabelWriter 450 (Copy 2)		Default Driving Control of Contro	REG D	0+00000000 (0)
DYMO LabelWriter 450 DUO		Description	PEG SZ	0,0000000 (0)
DYMO LabelWriter 450 DUO Label (Copy 1)		Description Newiseleterfaceld	REG_3Z	
> DYMO LabelWriter 450 DUO Tape	Expand	enaceid	REG_32	(\!\SWD#PRINTENON#(CO2
> DYMO LabelWriter 450 DUO Tape (Copy	New	>	REG_D	0x00003398 (15000)
> DYMO LabelWriter 450 Turbo	Find	date	REG_D	0x00000000 (0)
> DYMO LabelWriter 450 Turbo (Copy 1)	Delete	dateForeground	REG_D	0x0000000 (0)
> DYMO LabelWriter 450 Turbo (Copy 2)	Delete		REG_SZ	
> DYMO LabelWriter 450 Turbo (Copy 3)	Kename	rintingVerified	REG_D	0x0000002 (2)
> 📙 DYMO LabelWriter 450 Turbo (Copy 4)	Export		REG_SZ	DYMO LabelWriter 450 DUC
> 📙 DYMO LabelWriter 450 Twin Turbo	Permissions	JID	REG_SZ	
> 📙 DYMO LabelWriter 450 Twin Turbo (Copy	Copy Key Name	rs	REG_SZ	
> 📙 DYMO LabelWriter 450 Twin Turbo (Copy 🗤		croscrivame	REG_SZ	
> DYMO LabelWriter 450 Twin Turbo (Copy 3)	ab P	Port	REG_SZ	LPT1:
> DYMO LabelWriter 4XL	ab P	rint Processor	REG_SZ	winprint
> DYMO LabelWriter 550	ab P	Printer Driver	REG_SZ	DYMO LabelWriter 450 DUC
> E DYMO LabelWriter 550 Pro	988 P	riority	REG_D	0x0000001 (1)
> DYMO LabelWriter 550 Turbo	ab (	QueueInstanceId	REG_SZ	{C021A6EA-81CF-4933-8F2C 🗸
> DYMO LabelWriter 550 Turbo (Copy 1)	~ <			> .:



## IV. Restart the Print spooler service

1. Press the Windows key + R and type in "services.msc"

🖅 Run		×			
	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.				
Open:	services.msc	$\sim$			
Run in separate <u>m</u> emory space					
	OK Cancel <u>B</u> rowse				

- 2. Find "Print Spooler"
- 3. Right-click on it and select "Restart"

🖓 Services						-	$\times$
File Action View	Help						
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Services (Local)	Services (Local)						
	Print Spooler	Name	Description	Status	Startup Type	Log On As	^
	Stop the service Restart the service Description: This service spools print jobs and handles interaction with the printer. If you turn off this service, you won't be able to print or see your printers.	Parental Controls     Payments and NFC/SE Mana     Peer Name Resolution Proto     Peer Networking Grouping     Peer Networking Identity M     Performance Counter DLL H     Performance Logs & Alerts     Phone Service     Plug and Play     PNRP Machine Name Public     PORPER Device Frumerator	Enforces parental c Manages payment Enables serverless Enables multi-part Provides identity s Enables remote us Performance Logs Manages the telep Enables a compute This service publis Enforces group pol	Running Running	Manual Manual (Trigg- Manual Manual Manual Manual Manual Manual Manual Manual Manual	Local System Local Service Local Service Local Service Local Service Local Service Local Service Local Service Local Service Local Service Local Service	
		Q Power	Manages power po	Running	Automatic	Local System	
		Print Spooler     Printer Extensions and I     Printer Extensions and I     PrintWorkflow_14e3a5     Problem Reports Contn     Program Compatibility     Quality Windows Audic     Radio Management Se     Realtek Audio Universa     Recommended Trouble     Remote Access Auto Co	This service second start Start Stop Pause Resume All Tasks > Refresh	Running Running Running Running Running	Automatic Manual Manual Manual Manual Manual Manual Automatic Manual Manual	Local System Local System Local System Local System Local System Local Service Local Service Local System Local System Local System	
	Extended / Standard /	Ma	Propertie:		• • •		v
Ston and Start service P	Rint Spooler on Local Computer		Help				



### V. Remove the printer from "Print server properties"

- 1. Go to Control Panel > Hardware and Sound > Devices and Printers.
- 2. Highlight <u>any</u> printer in the list with a single left-click and look for "Print server properties" on the top of the window.
- 3. Go to "Drivers" tab.
- 4. Highlight the LabelWriter 450 DUO drivers and click on "Remove" button.
- 5. Select "Remove driver only"





### VI. Connect the printer

- 1. Connect the power cable back to the printer
- 2. Connect the USB cable to the back of your printer and to your PC
- From the same location (Control Panel > Hardware and Sound > Devices and Printers.), right-click on the NEW LabelWriter 450 DUO
- Check if it shows 2 options, Label and Tape on 1 device. Right click on the DYMO LabelWriter 450 DUO, then select "see what's printing". You should have both DYMO LabelWriter 450 DUO Label and DYMO LabelWriter 450 DUO Tape available (see image below)
- 4. If yes, try to print



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